



Notice of Nondiscrimination

Discrimination is Against the Law

Nicklaus Children's Ambulatory Surgery Center complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. The Surgery Center does not exclude people or treat them differently because of race, color, national origin, disability or sex.

Nicklaus Children's Ambulatory Surgery Center:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact our Civil Rights Coordinator.

If you believe Nicklaus Children's Ambulatory Surgery Center has failed to provide these services or has discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with our Civil Rights Coordinator:

Ruben Reinis

Nicklaus Children's Ambulatory Surgery Center

800 SW 108th Ave., Suite 200, Miami, Florida 33174

Phone: 305.228.7550 Fax: 305.228.7560 RReinis@NCASC.com

If you choose to file a grievance, you may do so in person or by mail, fax or email. If you need help filing a grievance, Ruben Reinis, Coordinator, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights portal, at:

ocrportal.hhs.gov/ocr/smartscreen/main.jsf

Or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue SW, Room 509F HHH Building, Washington, DC 20201

1-800-868-1019, 800-537-7697 (TDD)

Complaint forms are available at www.hhs.gov/ocr/office/file.html

Source: HHS Office for Civil Rights

Language Assistance Services are available to you at Nicklaus Children's Ambulatory Surgery Center free of charge. To obtain services call 305.228.7550.